



12 December, 2006

Mr. Robert Chappell
Director
Independent Gambling Authority
Level 4, 45 Grenfell Street
ADELAIDE SA 5000

Dear Robert

Re: AHA (SA)/Clubs SA Commitment to Additional Strategies

In response to the challenge put by the IGA Presiding Member at the recent IGA hearings to effectively demonstrate our bona fides, the Associations have adopted a 5 point plan for the future.

1. We commit to the ongoing maintenance of Gaming Care and Club Safe as the Industry's **principle** response to embracing harm minimisation as a key focus and philosophy of the Industry. It is our ambition, and subject to necessary funding agreements, to expand the Gaming Care and Club Safe staffing structures by at least three additional officers within the first six months of 2007 to better support venues, their staff, counselling agencies and our customers. Further expansion beyond that is contemplated if the outcomes anticipated can be capitalised on. Those further expansion plans should see regionally based support established and if all stakeholders are sincere and prepared to act in good faith, additional skills and experience can be gained through secondment arrangements between Government agencies, counselling services and Industry
2. We will invite IGA to work with both agencies to establish a mechanism to share our data collection in a manner that maximises our collective understanding of the market place and which leads to a greater level of cooperation and collaboration between the IGA and the Industry for the benefit of all stakeholders and our customers specifically. As part of this package we would accept the IGA offer of working with a nominated IGA director to facilitate this undertaking in cooperation with our agencies.
3. We will advocate and implement an accreditation system for all gaming venues either via the current licensing system i.e. a condition of every gaming license or as a commercial arrangement between the agencies and venues, that will amongst other requirements and expectations require participating venues to guarantee access to gaming facilities to Gaming Care/Club Safe staff.
4. Further and subject to a case being put to IGC as part of an Industry solution, we will seek to make a further significant allocation of Industry funds to the Gamblers Rehabilitation Fund but that such funds be exclusively for allocation to counselling or treatment service providers who enter into binding arrangements with Gaming Care and Club Safe with measurable outcomes. Such arrangements to be administered by the Office of Problem Gambling but subject to advice and consultation with the Industry and a panel of Counselling service representatives.

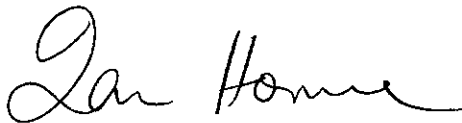
5. Finally, we have already committed ourselves to developing and trialling voluntary pre-commitment arrangements within the hotel and club sector through our participation in the Minister for Gambling's working party. That group has already met with counselling services being represented by Mark Henley of Uniting Wesley and Eve Barrett of Lifeline SE. The group is ably chaired by Australian Gaming Council CEO Cheryl Vardon, a former state Director of Consumer Affairs familiar with the issues and the state. Our participation signals an acceptance of our important role in focusing energies on the problem gambler verses introducing draconian measures that will frustrate recreational gamblers and that are untested, lack any evidentiary basis and are too often enthusiastically pursued as a means of doing damage to our industry.

All of that is of course in the contexts of the IGA also acknowledging that such a position would be a **powerful reason** not to impose further restrictions on the Industry, and that all stakeholders acknowledge that this philosophy and commitment to cooperative and collaborative partnerships is entirely consistent with and supportive of the principles of the **National Framework on Problem Gambling 2004-2008**, which was developed by the Ministerial Council on Gambling and co-signed by the South Australian Government.

This position reflects the goodwill that exists and the desire to achieve appropriate outcomes for those with problems relating to gambling while allowing the recreational gambler to continue to participate and enjoy their chosen past time.

Can we suggest that the Associations meet with the IGA to discuss this proposal.

Yours sincerely



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