

Gambling Help Services, Salvation Army

The evidence I am prepared at this point in time to present is mostly anecdotal but of potential importance to the IGA in its deliberations about barring processes as they play themselves out currently and recently in practice.

The key points include:

- The need for venues to follow through with instant venue-initiated barring for some patrons even though they may be able to cope well without barring most of the time.
- Concerns about documentation and the actions of venue(s) that may be interpreted as an attempt to reduce and/or shift potential liability.
- Comments about sequential barring and the potential for this to enhance generalization of the effects of barring (this is a potential research topic).

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