

Independent Gambling Authority

Inquiry concerning Advertising and responsible gambling codes of practice

ISSUES FOR THE SECOND STAGE

1. *Mandatory warnings in advertising*

The Authority has decided in the “**first stage**” of an extensive revision of the provisions of the codes of practice that all gambling advertising, across all forms of gambling, should include one mandatory warning, to be reviewed on an annual basis.

Submissions are now invited as to the precise wording of the mandatory warning.

2. *On- and in-venue signage*

The Authority decided, in the first stage, that there should be significant limitations on the signage permissible both on the outside of, and within the immediate vicinity of, gambling venues and inside them.

Submissions are now invited as to the extent of those limitations, for each form of gambling.

3. *Mandatory breaks in play*

The Authority decided, in the first stage, that there should be a mandatory break in play of 5 minutes every 2 hours.

Submissions are now invited on how this could be applied across each form of gambling. This will include manual intervention if a machine or system initiated break in play is not technically possible.

4. *Screening of sights and sounds of gambling*

The Authority decided, in the first stage, that the sight and sound of gambling activity should not be visible outside the licensed or designated gambling area.

Submissions are now invited on how best to achieve this.

5. *Six hour break—common closing hours for gaming machine venues*

The Authority now invites submissions on a proposal that gaming machine licensees’ mandatory closing hours be between 6.00am and 12.00 midday.

6. *Inducements and loyalty programs*

The Authority now invites further submissions on a proposal that, in hotel and club gaming venues, no inducement be allowed which is based on the level of gambling activity or where benefits are referable to the recorded gambling activity, whether measured by turnover or otherwise.

7. *Co-location of gambling activity*

The Authority seeks submissions, with respect to hotel and club gaming venues, on the co-location of other gambling opportunities (SA TAB and State Lotteries) in the areas licensed for gaming machines.

8. *Relationship with counselling agencies*

The Authority has decided in principle that gambling establishments should form a relationship with a local counselling agency.

Submissions are sought on how this should be implemented.

9. *Reporting of potential problem gamblers*

The Authority has decided in principle that gambling establishments should have an internal policy for the reporting by staff to management of persons who appear to have a gambling problem.

Submissions are sought on how the proposal might be implemented and what its impact would be.

10. *Keno in newsagencies, pharmacies and similar environments*

The availability of Keno was raised in the July 2002 consultation document for the Lotteries Codes of Practice inquiry, noting that it is a continuous play game available in places which not only have not traditionally been regulated in the same way as hotel and club gaming areas but also are customarily frequented by children. (The Authority also noted that there is no parallel to the availability of Keno to be found in other Australian jurisdictions.)

In and following the August hearings, the Lotteries Commission advised that it would not be practicable to monitor or loss-limit players' access to Keno through a card-based system and also that there would be revenue consequences of confining Keno to licensed premises.

The Authority remains concerned about the widespread availability of Keno

The Authority seeks submissions on whether Keno should continue to be allowed to be provided in places such as newsagencies, pharmacies and public areas of shopping centres.

11. *Age for sale of gambling products*

The Authority seeks submissions on whether lotteries products should continue to be sold by persons under the age of 18 years.

12. *Smoking*

The Authority is in principle disposed to the proposition that smoking should not be permitted in places where gambling products are provided.

Submissions are sought on the implications of such an imposition.

13. *Automated coin dispensing machines, automatic teller machines and cheque cashing facilities*

The Authority has received a letter from Hon Nick Xenophon MLC requesting a reopening of the discussion on coin machines, ATMs and cheque cashing facilities in licensed premises.

The Authority has agreed to revisit discussion of these issues as part of the second stage.

14. *Linking the service of alcohol and gambling*

A complaint has been drawn to the attention of the Authority in which it has been alleged that a venue made service of alcohol conditional on a patron playing gaming machines. In the circumstances of the particular complaint, the gaming room was the only licensed area open in the premises at the time.

The complaint raises a more general issue of whether the responsible gambling codes of practice should prohibit the linking of service of alcohol to provision of a gambling product.

15. *Facial recognition and smart card technologies*

It has been suggested, both in general public debate and in past submissions to hearings, that there is technology available to support harm minimisation measures, with particular reference to support of barring initiatives.

Two of the suggestions relate to facial recognition technology, which relates particularly to barring, and card based gambling technology, which may have wider application.

The Authority wishes to explore the practicalities and possibilities of these technologies.